

celebrating our achievers



News, views and photographs from the Annual Awards Ceremony 2009

On 2nd July Care South celebrated its Annual Awards Ceremony at the RNLI Lifeboat College in Poole. Staff from all Care South residential homes and domiciliary care operations were represented at the "Simply the Best" themed event.

Susan Willoughby, Chief Executive, welcomed the 115 recipients who received awards in Health & Social Care including 90 members of staff at NVQ Level 2 and an additional 18 at NVQ Level 3. Five managers achieved NVQ Level 4 including the Registered Managers Award and for the first time two Level 5 awards.

Guest speaker, Jerry Garrett, Board Member of the National Skills Academy for Social Care, warmly congratulated all the award recipients. He paid tribute to the challenges candidates faced in undertaking their NVQs and told the audience that "You can now say you are a care professional".

Moira Brown, Director of Human Resources and Training said "This year we celebrated two firsts for Care South: one of our trainers, Karen Hodges achieved her Level 5 Diploma to Teach in the Lifelong Learning Sector and Pat Britten,

Home Manager of Beauchamp House Nursing Home, celebrated her Bachelor of Science degree, with honours, in Gerontological Nursing. Both are stunning achievements and we are very proud of them".

Susan Willoughby said: "The achievements of our staff are extremely important, not just to the individuals themselves and their families, but also to the delivery of quality care to our residents and service users. By achieving their awards they have proved to us all they really are "Simply the Best".

CONGRATULATIONS GO TO

Highlights from the Care Sou at the RNLI Lifeboat C



Celebrating success!



Leybourne House



Buxton House



Pat Britten & Jerry Garrett



Graciete Trindade & Jo Davies



Heathlands



Alexandra House



Training & NVQ Assessment Team



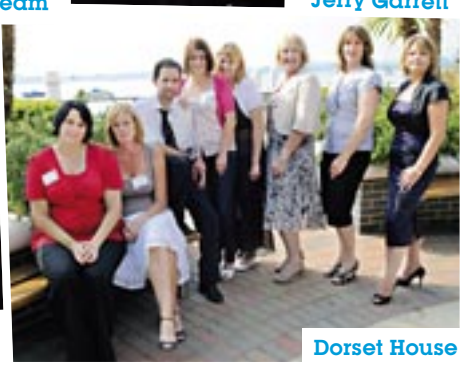
Dot Soanes & Jerry Garrett



Home Care Dorset



Marc Butler & Jerry Garrett



Dorset House

Kinga Kaczan
Bianca Rose
Dot Soanes
Patricia Britten
Jo Peatfield
Michelle Peatfield
Angela Dare
Marie Mancini
Jacqueline Carrington
Jeanette Liveley
Angela Malyk
Kara Heals

Katherine Regan
Charlotte Runyard
Sue Taylor
Karen Goldingay
Kim Smith
Tina Betteridge
Carol Bridewell
Maria Long
Andrea Moorhouse
Jacqueline Dudgeon
Rachel Watkins
David Whittaker

Janet Clegg
Chloe Essex
Malgorzata Dymlang
Samantha Goodayle
Gina Smith
Marc Butler
Julie Gallagher
Jeanette Cavanagh
Linda Church
Nicola Dent
Yvette Leahy
Julie-Anne Baker

Joanne Crossley
Sarah James
Pauline Reid
Carly Roberts
Rachel Scott
Andy Smith
Danielle Welch
Gemma Elamami
Daisy James
Amy Sellami
Louisa Smith
Mel Wilson

Helen Bell
Stephen Allen
Emma Britten
Elizabeth Brown
Elizabeth Burrell
Primrose Carter
Kathleen Donoghue
Natasha Elliot
Debbie Hull
Wendy Freegard
Zoe Greenough
Donna Gregory

TO ALL OUR CANDIDATES

10th Annual Awards Ceremony College 2nd July 2009

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ANNUAL AWARDS

care south

DELIVERING QUALITY CARE



Home Care Somerset



Sussexdown



Fairlawn



Beauchamp House



Rachel Watkins & Jerry Garrett



Karen Goldingay & Anne Teversham



Maiden Castle House



St Martins



Home Care Devon



Karen Hodges & Jerry Garrett



Templeman House



Chairman Felicity Irwin DL & Liz Howes

Lisa Male
Sheila Pope
Tina Russett
Sarah Stock
Claire Weller
Gillian Johnson
Catherine Page
Margaret Baker
Dawn Bishop
Christina Flavin
Jenna Halai
Susan Stokes

Graciete Trindade
Rob Smith
Jacqueline Cann
Samantha Davey
Danielle Grant
Farzana Rashid
Shasha Yuan
Linda Ricketts
Suzanne Aston
Karen Brown
Daniel Goswell
Jemma Gowans

Neil Perks
Vicky Ralphs
Penelope Stanners
Aleksandar Atanasov
Reynaldo De Leon
Beverley Dzedzej
Deirdre Higgins
Rachel Mallet
Elzbieta Grzelak
Nicola Keeping
Grzegorz Stepniewski
Tracy Harris

Lynn Lawrence
Dorothy Couch
Pauline Dando
Nicola Hopper
Maureen Jones
Marion Nixon
Liz Peacock
Catherine Hayes
Barbara Taylor
Patricia Mansbridge
Deanna Barnes
Jose Ferreira

Yuanhong Bu
Nelia Maddocks
Dorota Palusinska
Karen Hodges
Avril Cawsey
Khrystyna Dolzhenko
Colleen Canavan-McClung

**Well done
to you all!**

THOUGHTS FROM FOUR OF OUR CANDIDATES

During the Annual Awards Ceremony four members of staff spoke about their careers and achievements, here are some excerpts from their speeches...

Karen Goldingay
Activities Co-ordinator
Castle Dene



I have been working for Care South as an Activities Co-ordinator for four years.

Prior to this I was a hairdresser and owned my own hair salon. After some years of being at home bringing up my children I saw an advert for an Activity Co-ordinator at Castle Dene. I applied for the job, was successful and with the support of my husband and children I settled into my new position.

Being the first Activities Co-ordinator to undertake an NVQ was new and exciting and I had great support from my assessor. I hope it will encourage others, like myself, to move forward with a better understanding of what we are trying to achieve - to stimulate, encourage and support a continued and full life for all our residents.

Through achieving our NVQ awards I feel we can be "Simply the Best" which will be reflected in how we care for our residents.

Perhaps the most important point is that being an Activities Co-ordinator can be fun and if you enjoy the work your enthusiasm can inspire others to join in.

Rachel Scott
Home Care Assistant
Honiton



I currently work as a Home Care Assistant based in Honiton, working in the Exeter area. I have been working for Care South for just over two years and I joined the Company after a turbulent time in both my personal and working lives. I wanted a job role that really mattered.

As a person I am always seeking new things to learn, so it was second nature to apply to do the NVQ Level 2 award.

As I worked through the NVQ I found my confidence levels increasing as each unit confirmed that I knew more than I thought, whilst giving me a more detailed understanding of the various elements of care work. I found my care skills improved enabling me to provide a better service to those individuals I cared for.

In one of my NVQ observations, where I normally work with a female carer, I was paired with a new male carer. I found myself having to think on my feet, paying attention to my own actions whilst directing another carer. The confidence I had gained in my NVQ award assisted me in doing this.

Rob Smith
Care Team Manager
Leybourne House



I have been at Leybourne House for two months now. Previously I worked at Dorset House while I was gaining my NVQ 3 after joining Care South as a Care Team Manager early in 2007.

I have to admit I didn't fancy starting my NVQ 3 when I was given the chance. I had already worked in care, as a carer and senior carer, for five years. I felt I knew my job role pretty well!

However, as I got into it and began to expand the knowledge I already had I started to see the benefits of working on a qualification that dealt with the specifics of my job role. I began to learn new techniques and the theory behind techniques I had already been using.

I wanted to take the chance to say to everybody in Care South that we should be proud of our achievements and that we should not stop here but push on, increase our understanding of the challenges we face and become the best we can in our own individual roles.

After all this job is all about our desire to make life more enjoyable for those less fortunate than ourselves.

Gina Smith
Home Manager
Fairlawn



I am the Manager of Fairlawn in Ferndown. I moved to the UK 5½ years ago and came across Care South while working as a carer through an agency. I soon realised that here was a company who not only offered excellent training to its staff but also had a reputation for the good care of its residents.

Although undertaking the NVQ4 was a fair amount of work the course was mostly about evidencing what I was already doing in my job such as the assessments of residents and reviewing their care needs.

What the NVQ does not teach you is the reward of what you witness on a daily basis: the privilege of caring for someone at the end of their sometimes extraordinary full lives; bringing comfort to a family coming to terms with the loss of their dearest Mum; the amazing effect of touch - how the warmth of your cheek against the cheek of an anxious and bewildered lady who cannot see brings a sense of calm and being loved; the joy and laughter of sharing ice cream cones in the sunshine and reminiscing about days gone by. These are the things that make going to work a pleasure. The NVQ ensures I do it in a professional manner.

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